

Privacy Policy – Tavorus

Last updated: [11-08-2026]

This Privacy Policy explains how Tavorus collects, uses, and protects your personal data when you visit www.tavorus.com or make a purchase from us.

1. Who We Are (Data Controller)

Tavorus, Nelson, Groningen, The Netherlands Trade register (KVK) number: not available yet. Email: tavorustore@gmail.com

We are the data controller responsible for your personal data.

2. What Data We Collect

Depending on how you use our website, we may collect:

- **Contact and order data:** name, email address, shipping/billing address, phone number (if provided), order history.
- **Payment data:** processed directly by our payment provider(s) via our website platform (Wix). We do not store full card numbers ourselves.
- **Technical data:** IP address, browser type, device information, collected automatically via our website platform.
- **Cookie data:** see Section 5 below.
- **Communications:** any messages you send us, e.g. via email or our contact form.

3. How We Use Your Data

We use your personal data to:

- Process and deliver your orders;
- Communicate with you about your order (confirmations, shipping updates, customer service);
- Comply with legal obligations (e.g. tax and accounting records);
- Improve our website and product offering, using aggregated analytics where cookies are consented to;
- Prevent fraud and protect our website's security.

We do not sell your personal data to third parties.

4. Legal Basis for Processing

We process your data based on:

- **Performance of a contract** — to process and fulfil your orders;
- **Legal obligation** — e.g. tax/accounting requirements;
- **Consent** — for non-essential cookies and any marketing communications, which you can withdraw at any time;
- **Legitimate interest** — e.g. basic website security and fraud prevention.

5. Cookies

Our website uses cookies via our website platform (Wix), which may include:

- **Essential/functional cookies** — necessary for the website and checkout to work.
- **Analytics cookies** — help us understand how visitors use our site (only placed if you consent).

When you visit our website, a cookie consent banner lets you accept, reject, or customize which non-essential cookies are placed. You can change your preference at any time via the cookie settings link on our website, or through your browser settings.

6. Sharing Your Data

We share personal data only where necessary, with:

- **Wix.com Ltd.** — our website and e-commerce platform provider, which hosts our site, processes orders, and may process payments and cookies on our behalf;
- **Payment processors** integrated through Wix, to process your payment securely;
- **Shipping/delivery partners**, to deliver your order;
- **Authorities**, where required by law.

These third parties are only permitted to use your data to provide services to us, in line with applicable data protection law.

7. International Data Transfers

Because we use Wix and related service providers, some of your data may be processed or stored outside the European Economic Area (EEA), including in the United States. Where this happens, such transfers are covered by appropriate safeguards (such as Standard Contractual Clauses) as required under GDPR, implemented by our service providers.

8. Data Retention

We keep your personal data only as long as necessary for the purposes described above, including to meet legal, accounting, or reporting requirements (e.g. Dutch tax law generally requires financial records to be kept for 7 years).

9. Your Rights

If you are located in the EU/UK, you have the right to:

- Access the personal data we hold about you;
- Correct inaccurate data;
- Request deletion of your data ("right to be forgotten"), where applicable;
- Restrict or object to certain processing;
- Request data portability;
- Withdraw consent at any time (e.g. for cookies or marketing), without affecting processing done before withdrawal.

To exercise these rights, contact us at **tavorustore@gmail.com**. We will respond within one month, as required by law.

You also have the right to lodge a complaint with your local data protection authority — in the Netherlands, this is the **Autoriteit Persoonsgegevens** (autoriteitpersoonsgegevens.nl); in the UK, the **Information Commissioner's Office (ICO)**.

10. Data Security

We take reasonable technical and organizational measures to protect your personal data, relying in part on the security measures provided by our website platform (Wix) and payment processors.

11. Children's Privacy

Our website is not directed at children under 16, and we do not knowingly collect personal data from children.

12. Changes to This Policy

We may update this Privacy Policy from time to time. The most recent version will always be available on our website, with the "last updated" date shown above.

13. Contact Us

Questions about this Privacy Policy or how we handle your data? Contact us at **tavorustore@gmail.com**.